

Reuben College Ball 2026 Committee

Once Upon a Time: Terms and Conditions

General:

1. These Terms and Conditions (T&Cs) incorporate and should be read together with the Terms and Conditions for Oxford University Stores, as well as Reuben College's policies on behaviour and conduct ([Governance and Policies | Reuben College](#))
2. "We", "Us" and "Our" in these T&Cs means Reuben College Ball 2025 Committee ("the Ball Committee") and its representatives and contractors.
3. We reserve the right to implement conditions of entry and restrictions during the event to ensure public safety.
4. These T&Cs are subject to change at any time. We will notify you by email as soon as reasonably possible. You agree to check these changes and adhere to them.
5. You must comply with instructions from members and contractors of the Ball Committee.
6. We reserve the right to refuse admission or to remove without refund any person who is a risk to the safety of other guests, is causing a nuisance, is showing any form of discriminatory behaviour or for any breach of these T&Cs.
7. You agree that we may share your data internally to verify identity and adherence to these T&Cs. This data will be securely stored and only communicated internally within the Oxford "Nexus365" Network.
8. Tickets are a revocable licence to enter the event grounds. A change in lineup, event times, weather, food and drink provision or any other similar reason will not be grounds for a refund.
9. By entering the event, you agree to be photographed by the Ball Committee, its photographers, to be captured on CCTV and for these images to be used for marketing or security by us, or by Reuben College, or by the University of Oxford.
 - a. If you do not wish to be photographed, you must email ball.president@reuben.ox.ac.uk to specifically inform us. We will then inform you of the protocol to avoid being photographed—such as a lanyard to be worn during the event so as to be identifiable to the photographer. You agree that not complying with our guidance may result in your being photographed.
10. We shall have no liability for any illness, loss, damage or injury to any person or any property at the event (including by our agents) unless this was caused as a direct result by our negligence, and which cannot by law be excluded or limited. Any personal property brought to the event is done so at your own risk.
11. Attendees are reminded that this event is taking place inside Reuben College, University of Oxford. Security and safety concerns may be escalated to the relevant university authorities as well as public authorities including the Police.

Age Policy:

12. All ticket holders and their guests must be 18 years of age on the night of the ball and bring valid Photo ID to the event when collecting their wristband. Not bringing Valid Photo ID will result in refusal of admission to the event.
 - a. For the avoidance of doubt, all attendees must be born on or before the 20th June 2008 - 20/06/2008.
 - b. Valid Photo ID is an in date Passport, Driving Licence or PASS card. No other Photo ID (or digital ID) will be accepted unless English Law changes before the event.

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13. You must not knowingly purchase a guest ticket for anyone born after the date specified above in clause 12a.

Refunds:

14. **In the unlikely event of event cancellation, tickets will not be refunded.** You agree that in the case of any of the (non-exhaustive list of) following circumstances, you will not be entitled to a refund: Pandemic or other public health emergency; declaration of war; nuclear winter; heavy rain; heavy wind; too much sun; climate change; alien invasion; act of (any) god; earthquake; tsunami; pests; collapse of college structures; sinkhole; fire; occupation of college grounds; plane crash; helicopter crash; drone crash; failure of any computer simulation that may host our society or consciousness; missile attack; presence of poisonous substances; food poisoning; power failure; water supply failure; invocation of martial law; unstable trees; flood; car accident; act of terrorism and or instruction from the Police or Oxford City Council to cancel the event.
15. **You accept that tickets to the ball are non-refundable.** Refunds for individuals will only be issued only in exceptional circumstances and at the sole discretion of the Ball Committee. This must be requested via email (ball.president@reuben.ox.ac.uk) no later than 48 hours before the event.
16. In any circumstance where a refund is permitted at the discretion of the Ball Committee, a small administration fee will apply to recover all booking fees. These fees apply per ticket and not per booking. An indication of these fees for tickets purchased with Standard UK Cards are: £4.50 for Reuben Students, £4.77 for Recent Alumni, £5.04 for Alumni and £5.31 for General Release and/or Guests. These fees may be higher if the ticket was purchased using a premium UK card (e.g. Amex) or an international card.

Name changes, ticket resale and transfers:

17. Tickets for the event must not be resold or advertised for profit. The Ball Committee reserves the right to cancel without refund any tickets found to be in breach of this.
18. Tickets can be transferred to another student by means of a name change. We are not responsible for any refund or transfer of cash in this process; that is the responsibility of the transferor and transferee. Please notify ball.president@reuben.ox.ac.uk of the name change to be made, and we will confirm the success of the change. If a name change is not received and confirmed by The Ball Committee by **June 10th**, this may result in entry to the ball being denied to an unconfirmed transferee. Exceptions to this can be made at our discretion.

Alumni Tickets:

19. Alumni ticket holders must be genuine alumni of Reuben College, University of Oxford. If we become aware that an alumni ticket holder is not a genuine alumni, we reserve the right to require the price difference between an alumni and general release ticket to be paid, or to cancel this ticket. This does not apply to their guests.

Wristbands:

20. Wristbands are non-transferable. Anybody suspected of removing their wristband or having swapped it will have it removed and be evicted from the event without refund.

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21. Anybody suspected of assisting non-paying persons to gain access to the event may be removed from the event without refund.
22. Tickets and wristbands will not be replaced by the Ball Committee if they are lost/damaged. They remain the property of the Ball Committee until the event has closed.

Security and Prohibited Items:

23. It is forbidden to bring drugs or alcohol inside of the event. Alcohol is accessible from the bar.
24. It is forbidden to bring any weapon or any item that could reasonably be expected to cause harm inside the event. This includes, but is not limited to, knives, guns, swords, glass objects, fire lighters larger than a cigarette lighter, flammable material, communication equipment (where there is an intention to interfere with the running of the event).
25. You consent to being searched by a member of the security team upon entry or once inside of the event if requested by a member of security staff, only if suspected to be in possession to items listed in #24.
26. You will be removed from the event without refund if you are found in possession of drugs.
27. If you refuse to consent to a search, you may be removed from the event if you are suspected of being in possession of drugs. Any other prohibited items may be removed by security staff.

Non-paying guests (Ball Crashing)

28. If the Ball Committee or any contractor reasonably suspects that you have assisted a non-ticket holder to access the event, you will be immediately removed from the event without compensation. This is at the sole discretion of the Ball Committee and their Contractors.
29. Any person who accesses the event without a valid ticket, or has assisted someone in doing so, will have their details recorded by College staff. These details may be shared with other college's ball committees, Reuben College Dean, the Dean of their respective college and the Police.

Fire and Safety:

30. Smoking, including the use of e-cigarettes, is not permitted inside of any structure. There will be a designated smoking area.

Access Requirements:

31. Guests with access requirements are kindly requested to email us (ball.president@reuben.ox.ac.uk) for further assistance and information.

Please email us if you have any questions about these T&Cs. Any event information can be found through our social media pages.